Avaya IP Office Essential Edition

Night Service Button to Switch Hunt Group To Extension

Telquest Tech Support

This **example** uses Hunt Group 200 Main, Ext 0 and Analog Extension 207

Set up the Incoming Call Route

Click here...

Incoming Call Route

Line Group Id	Incoming Number	Destination
0		200 Main

Select the correct
Incoming Call Route

**Enter the Extension
that you want to use for Night Service Ringing**
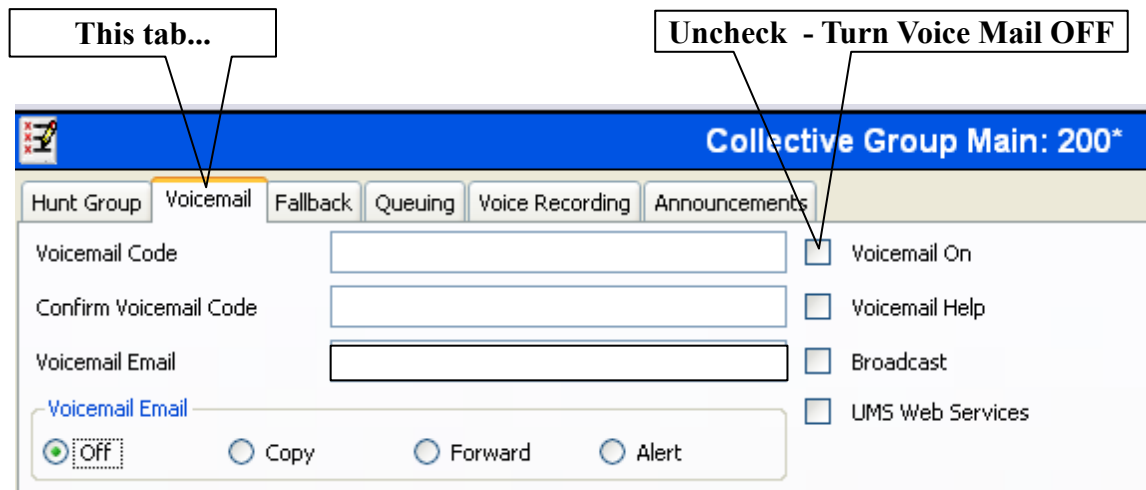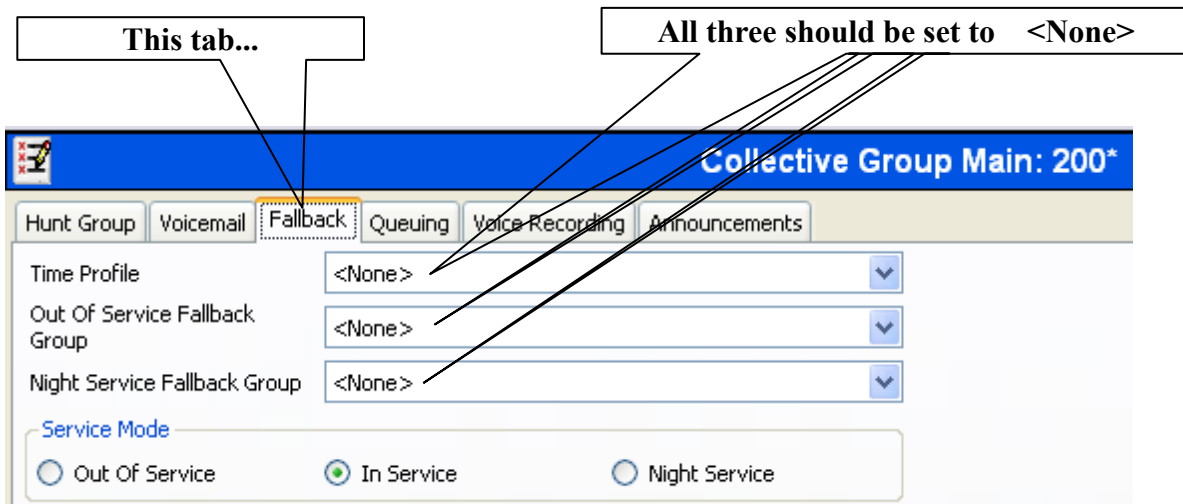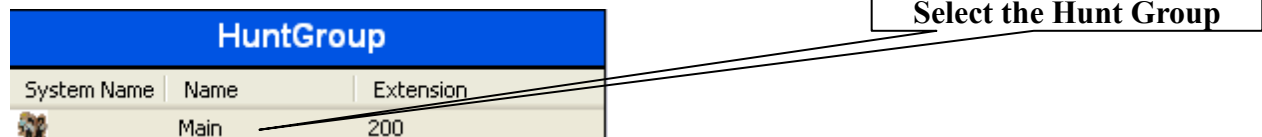
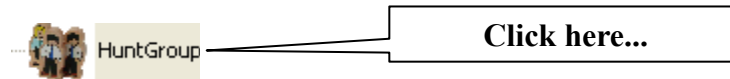**I am using Extension 207 in this example...**

This tab...

	TimeProfile	Destination	Fallback Extension
▶	Default Value	200 Main	**207**
✱			

This is the Day Destination for Incoming Calls

This will be the Night Destination for Incoming calls

Set up the Hunt Group

HuntGroup

Click here...

HuntGroup

System Name	Name	Extension
	Main	200

Select the Hunt Group

This tab...

All three should be set to   <None>

Collective Group Main: 200*

Hunt Group | Voicemail | Fallback | Queuing | Voice Recording | Announcements

Time Profile   <None>

Out Of Service Fallback Group   <None>

Night Service Fallback Group   <None>

Service Mode

○ Out Of Service   ◉ In Service   ○ Night Service

This tab...

Uncheck - Turn Voice Mail OFF

Collective Group Main: 200*

Hunt Group | Voicemail | Fallback | Queuing | Voice Recording | Announcements

Voicemail Code   □ Voicemail On

Confirm Voicemail Code   □ Voicemail Help

Voicemail Email   □ Broadcast

Voicemail Email   □ UMS Web Services

◉ Off   ○ Copy   ○ Forward   ○ Alert

Setup Night Service Button on a phone

Note: The "Night Service" button is really a "Set Hunt Group Out of Service" button.

User

Click here...

User

Name	Extension
NoUser	
RemoteManager	
Operator	0

Select a User that will have the Night Button
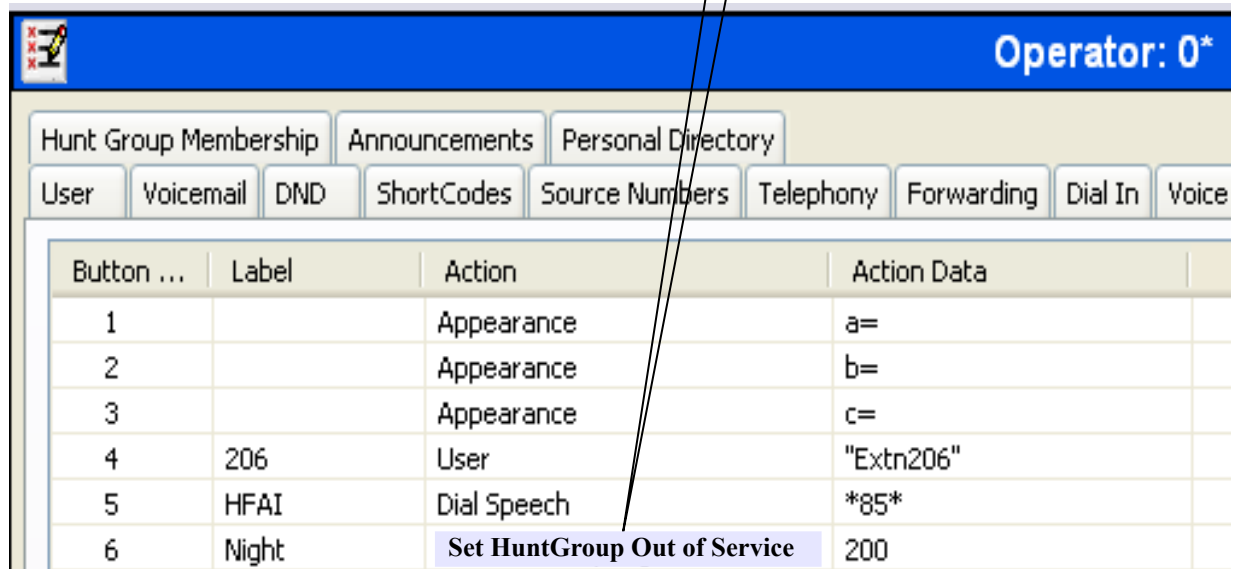
This tab...

Operator: 0

Hunt Group Membership	Announcements	Personal Directory							
User	Voicemail	DND	ShortCodes	Source Numbers	Telephony	Forwarding	Dial In	Voice Recording	Button Programming

Set Action to **this**

```
32
33
34          Busy          ►
35          Call          ►
36          Dial          ►
37          Do Not Disturb ►    Set Absent Text
38          Extension     ►    Set Account Code
Edit Button Follow Me     ►    
Button No.    4    Forward  ►    Set HuntGroup Out of Service
Label    Night    Hold     ►    Set Inside Call Seq
                  HuntGroup ►    Set Night Service Group
Action          Dial    Miscellaneous ►  Set No Answer Time
                  Group   Relay    ►    Set Out of Service Group
Action Data       User    Set      ►    Set Outside Call Seq
                  Emulation ►  Suspend  ►   Set Ringback Seq
                  Advanced  ►  Voicemail ►  Set Wrap Up Time
                  Appearance ►
```

Label the button   Night

Action Data   200 Main

Set Action Data to the Hunt Group 200 Main

When you are done, the Button Programming will look <u>like this</u>:

Operation:

The Set HuntGroup Out of Service button is a   Toggle On/Toggle Off   control.

If you are using it on a phone with LEDs, then the LED will light when Night Service is active.

If you are using a phone with an LCD, there will be a small triangle next to Night when active.

Note:
We are using the Action Set HuntGroup Out of Service instead of Set HuntGroup Night Service because Set HuntGroup NightService will not turn the LED on when active.

When the Night Button is lit, calls will be directed to the Night Ringer.